

Dear Cardholder

IMPORTANT NOTICE: Regarding Your Cash Passport™ Prepaid Mastercard® Currency Card

We are writing to let you know that we will be discontinuing the Cash Passport Prepaid Mastercard Currency Card ("Card") from 1st February 2024.

Your current balance is 0.00 as of [insert date].

If you have not reloaded since the date stated above, there is no action for you to take.

What does this mean for you?

- You can cash out any remaining funds on your Card at any participating branch of the business where you purchased the Card until 31st January 2024. There will be no cash out fee charged for using this service.
- From 1st February 2024, you will no longer be able to reload your Card, use your Card at merchants, or withdraw funds from an ATM.

General Enquiries, Account Balance and Forgotten PIN

- You can get a PIN reminder until 31st January 2024 by calling Card Services and following the automated prompts, or where available, in My Account or via the mobile app. For general enquiries and your account balance, please visit www.cashpassport.com/uae or call Card Services on 8000 440 628.

We appreciate your use of the Card and thank you for your co-operation in this matter.

Kind regards,

The Card Services Team